



HOUSE RULES

RECEPTION

The hotel reception is open from **7:00 a.m. to 11:00 p.m.** The reception is manned by security guards from **11 p.m. to 7 a.m.** If you have any questions or requests, please feel free to contact our receptionist.

BREAKFAST

The breakfast buffet takes place **daily from 7:30 a.m. to 11 a.m.** in our hotel beautiful breakfast room. On **weekends from 7:30 a.m. to 12 p.m.** To make sure you'll definitely have a spot in the morning go and book the breakfast right when you check-in or until 11 pm the day before. The breakfast room is right next to our reception.

PARKING

Unfortunately, we don't have our own parking place. For loading and unloading, you can use the space in front of the hotel. Then, please look for a proper parking spot in the surrounding streets. For those who want to have it simple we recommend parking at the car park "Tanzenden Türme" at Zirkusweg 20. 3,30 € per hour, maximum rate (24 hours), 22,00 €.

SAVE UNNECESSARY EXPENSES

Per room, you'll get one key. You must leave the key before leaving the hotel at the reception. Therefore you can't lose the key on one of your tours. For losing the key you'll have to pay 90 €. For our furnishing no expense was spared- theft and damage will also be punished after departure. In case something in your room is not working after checking in or something gets broken during your stay please inform the staff at the reception immediately.

CHECK IN & CHECK OUT

Your room will be available **at 4 pm**. Under certain circumstances, you can also ask for an "early check-in". Even if you don't feel well please make sure that your room is empty **at 11 am** on the day of departure. Otherwise, we'll have to charge you for another night. If necessary you can leave your luggage with us until your return trip. Oh by the way: You don't want to leave us that early. You have the chance to extend your stay for another night from Sunday to Monday for only 10 € per bed.

WLAN



Netzwerk
Pyjama Park
Passwort
Welcome_110

ILLEGAL SUBSTANCES AND WEAPONS

To bring illegal substances and/or weapons with you is strictly forbidden and leads to immediate eviction. All responsible authorities will be notified.

ONE HAND WASHES THE OTHER

Innumerable towels and other cleaning costs waste huge amounts of water. We want to be a hotel that respects the environment. But we need your help in this: when you stay with us, forego daily cleaning and a change of towels. **In return you will receive two free drinks at the front desk.**

Towels on the floor: „PLEASE CHANGE“

Towels on the towel rail: „I WILL USE IT A SECOND TIME“

Please do not throw any tampons and pads into the toilet.

This leads to clogged pipes. In every bathroom, we have provided trash cans for that.

SMOKING

Smoking in your room and on the rest of the premises is strictly forbidden. The costs for the special cleaning are at least € 150. Please take your smoking break outside on our roof deck right next to the breakfast room or downstairs in the Pyjama-Bar. The hotel is equipped with a fire alarm system linked with a fire service activation. Every room has a smoke detector. In case of disregard of the smoking ban the fire department is alerted directly and a fire department operation is triggered. The costs for this operation would be at least 2.500 € up to 5.000 € and will be charged from your account. We will also charge you for the costs of the disruption caused by unscrewing the smoke detectors.

APROPOS COLD DRINKS

You can get cold drinks around the clock at reception. You are welcome to bring your own alcoholic drinks not allowed.

NIGHT REST, ORDER & SAFETY

From 10 pm on, the night rest applies on all of our premises. The disobey can also lead to immediate eviction. We expect everyone to treat other guests, residents and the personal with respect. While leaving and/or coming back to the hotel after 10 pm any noise is to avoid. The personal is 24 hours present and performs at nighttime frequent inspection rounds. For safety, all public premises are getting video monitored. It is only allowed for people who are not guests of this hotel to come in if they were registered at the reception beforehand.